

Patient Eligibility

To use this VSP Eyes of Hope certificate, the patient must:

- have a family income at or under 200% of the Federal Poverty Level guidelines;
- not have used a VSP program in the last 12 months;
- not have coverage through a private insurer or government program for the eye care services or prescription eyewear covered by this certificate.

Doctor Instructions

Thank you for helping to expand access to vision care for adults and children in need in your community!

This patient was referred to you as a VSP Choice Network doctor, and you can be reimbursed for the eye care and eyewear provided. Prior to administering services, please review the following instructions.

Frame Coverage

- Under this VSP Choice Plan*, the patient is covered for any Marchon or Altair frame brand less than or equal to a \$57 wholesale or \$150 retail allowance. Extra \$20 does not apply.
- While 20% off the amount over the allowance for the VSP Choice Plan applies, this certificate is intended to cover a frame at no cost to the patient.

Verify Patient Eligibility, Authorize Benefits, and Submit Claim

- All claims must be submitted via eClaim on Eyefinity*.
- Check the expiration date on the front of this certificate; expired certificates will not be accepted.
- A Social Security number (SSN) is not required; however, if patient provides the last four digits of the SSN, check whether the patient has active coverage by using the "Member Search" button through eClaim or by calling the VSP Customer Experience Center.
- If no patient record appears, or if the patient does not provide an SSN, proceed to the next step.
- From the eInsurance tab, select the "Gift Certificate" button, enter the letters "GC" followed by the gift certificate number printed on the front (example: GC0000001), and click "GO."
- Create the patient record using the pre-printed "Patient ID" number on the front.
- Once the patient record has been created, check benefits covered via the VSP Provider Reference Manual for Choice or the "Patient Record" tab in eInsurance. Note: It may take 10-15 minutes after the authorization is created for the data to display.
- Process the material order through a VSPOne* Technology Center available in the eClaim drop-down menu.
- Keep this certificate in the patient's file.

Visionworks®: Please contact the VSP Retail™ Service Center at 844-344-3650 to have the patient entered so that you can obtain authorization and process the claim through 2020source or your point of sale system.

Not a VSP Choice Network doctor? Refer the patient back to VSP at **800-877-7195** to find a participating doctor.

Important Information

- The patient may use one certificate every 12 months.
- The patient must receive their eye exam and eyewear from the same location.
- Patient pays for any additional lens enhancements requested.
- Elective contact lenses are not covered.
- After redeeming the certificate within a 12-month period, lost, stolen, or broken glasses will not be covered or replaced.

Doctor Questions?

Call **800-615-1883** or send us an email at giftcertificates@vsp.com.



VSP® Eyes of Hope®

vsp VISION

Gift Certificate

Patient Name:		GC1492042	
Address:			
Phone:	Date of Birth:		
Patient ID:	149002042	Gift Certificate Expiration Date:	07/10/2023
Client Name:	Eyes of Hope GCs - Miscellaneous		
Partner Contact:	Casey Eye Institute Outreach (503) 418-1698		
Covered Services:	VSP Choice	Exam: Yes	Lens: Yes Frame: Yes

Partner Instructions

- Please distribute a unique certificate for each individual, even if members of the same family.
- Before distributing, fill in the recipient's name, address, phone, and date of birth above, and review the Patient Instructions that follow with them.

Patient Instructions

1. Call **800-877-7195** or visit **eyedoctor.vspeyesofhope.com** to find a participating VSP network doctor that carries brands like Marchon NYC™ and Lenton & Rusby®.*
2. When you've found your VSP network doctor, call them to make an appointment. Let them know you have a VSP Eyes of Hope gift certificate for an exam, lenses, and frame.
3. Bring this certificate with you to the appointment.

Important Information

- You may use one certificate every 12 months.
- This certificate must be redeemed before the expiration date above.
- You must obtain your eye exam and eyewear from the same location.
- Lost, stolen, or broken glasses received through a certificate will not be covered or replaced.

Patient Questions?

Call **800-877-7195** or send us an email to **giftcertificates@vsp.com**.

Covered
in full

Comprehensive
eye exam

Marchon or Altair
brand frame within
\$150 allowance*

Single vision or lined
multifocal lenses

Polycarbonate lenses
up to 19 years of age

*Visit **marchon.com** and **altaireyewear.com** for a current list of frame brands.
Not all frame brands listed may be within the covered allowance.