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Oct. 7, 2015

## **Higher One ATM at Redwood Campus Out of Service, Under Repair**

GRANTS PASS, Ore.--The Higher One ATM located on the Redwood Campus (RWC) of Rogue Community College (RCC) has been out of service since September 21, 2015, but Higher One representatives have assured RCC it will be fully functional by Friday, Oct. 9.

RCC has been in constant communication with Higher One regarding this ATM, and a technician has been working on it. RCC is committed to providing students with excellent service. Please remember that if you opted for your refund to be deposited into your OneAccount, you can still access your money free of charge at other locations.

### **Higher One Additional ATM Locations:**

**Rogue Community College**  
**Riverside Campus - Bookstore**  
101 South Bartlett Street  
Medford, OR 97501

**Rogue Community College**  
**Table Rock Campus - Student Lounge**  
7800 Pacific Avenue  
White City, OR 97503

**Southern Oregon University**  
**Greensprings Hall**  
450 Wightman Street  
Ashland, OR 97520

**Oregon Institute of Technology**  
**College Union**  
3201 Campus Drive  
Klamath Falls, OR 97601



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When a Higher One ATM located on an RCC campus is not functioning properly or is out of cash at any time, and a student uses a non-Higher One ATM, Higher One will refund the student up to \$5.00 per day on any non-Higher One ATM fee(s) and surcharge(s) a student incurs. Just submit a Request through EasyHelpSM. Before making a withdrawal, please verify on Higher One's website that the ATM is still out of service.

In addition, your Higher One Debit MasterCard is accepted at most Josephine and Jackson county merchants. Look for the MasterCard logo in store windows and at the checkout counter. Remember to choose credit to avoid PIN fees.

If you are unsatisfied with your Higher One OneAccount, all you need to do is change your refund preference and all future financial aid refunds will be distributed to your updated selection. RCC offer's three refund choices: electronic deposit into a OneAccount at Higher One; electronic deposit into an open checking or savings account at student's preferred banking institution; or a paper check that will be mailed via US postal service.

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