

# Medical Assistant: Phlebotomy

Holland code family: Helpers

## About the Program

The phlebotomy program is a one-term program that prepares students to become licensed phlebotomists. Phlebotomists use proper prioritization procedures and coordinate collection of all phlebotomy specimens with other lab personnel. They must consistently provide phlebotomy services appropriate to the age and condition of patients to minimize re-draws (i.e., proper amounts, correct samples) and must strictly adhere to patient identification protocols as specified by regulatory requirements. This includes demonstrating knowledge of all patient safety precautions such as isolations and safety devices. In this role, it is important to use independent judgment in following established venipuncture procedures along with the ability to inspire confidence in, and communicate effectively with, unit secretaries, therapists, medical staff and visitors. This means demonstrating composure and organizational skills in handling crisis situations and effectively handling multiple tasks simultaneously in times of heavy workload.

Classes will be delivered in the evening and online. Successful completion of the program prepares students to sit for the National Healthcareer Association (NHA) phlebotomy certification exam. Students do not automatically become certified through this program but may take the appropriate tests through NHA after completing the program. The curriculum was written using the standards and guidelines for the NHA phlebotomy certifications and can be reviewed at [www.hanow.com](http://www.hanow.com).

## Program Learning Outcomes

The curriculum in RCC courses is derived from a set of identified learning outcomes that are relevant to the discipline. Program learning outcomes for the Medical Assistant: Phlebotomy Career Pathway Certificate program are:

Draw blood from patients in preparation for medical testing in a variety of medical settings.

Demonstrate workplace skills of attention to detail, manual dexterity, work under pressure, and show excellent communication and interpersonal skills.

Prepare to take the NHA Phlebotomy exam.

## Entry Requirements/Application Process

Program admission occurs once per year. Visit [www.roguecc.edu/alliedhealth](http://www.roguecc.edu/alliedhealth) for program application details. All program prerequisite/preparatory courses must be completed with a grade of "C" or better by the start of the program to be considered eligible. All applications will be date stamped and reviewed in the order received. Applicants will be selected by committee on criteria developed in advance.

Students are required to complete the Placement Process to determine skill level and readiness in math, reading, and writing. As part of their training program, students must begin with the courses within their skill level as determined through the Placement Process. In addition, students may also be required to enroll in classes that would increase their employability and success.

## Advanced Standing

Coursework from accredited colleges and universities will be accepted in accordance with college policies and the program coordinator's recommendation. In order to ensure coursework is current, program courses over seven years old must be reviewed and approved by the appropriate coordinator before being accepted toward core requirements. College Now credit earned in conjunction with local high schools will be accepted in accordance with the current agreement.

### Medical Assistant: Phlebotomy — Career Pathways Certificate (13 credits)

- Phlebotomist<sup>1</sup>

### Medical Assistant — Certificate of Completion (45 credits)

- Medical Assistant (MA)<sup>1</sup>

### Health Care Management with Clinical options, OT — Bachelor of Science articulated with RCC's Medical Assistant certificate

- Medical and health services manager<sup>1</sup>

<sup>1</sup> For current wage and gainful employment data, see the Jobs & Wages box within the specific program road-map at [www.roguecc.edu/CareerPathways/](http://www.roguecc.edu/CareerPathways/)



## Graduation Requirements

These requirements apply only to phlebotomy students admitted to the program during the current academic year. The program of study, graduation requirements, and courses are under constant review and are subject to revision. Students contemplating admission in a later year may have different requirements and must obtain the graduation guide or catalog for that year. Students must complete all courses on this graduation guide with a grade of "C" or better to continue in and complete the program and receive their certificates. If certain required courses are graded only on a pass/no pass basis, a grade of "P" for these courses indicate a student earned the equivalent of a "C" or better grade.

## Prerequisites

Course No.	Course Title	Credits
CCS/CIS	Approved 3-4 credit Computer Science or Computer Information Science class, CS120/CIS120 or above, or documented computer proficiency within the past ten years.	0-4
HE252	First Aid/CPR or HE112 Emergency First Aid <sup>1</sup> and HE261 CPR/Basic Life Support Provider	2-3
RD90/WR90	College Reading/Fundamentals of Composition or WR91 Fundamentals of Academic Literacy (WR91 substitutes for both RD90 and WR90) or designated placement test score	0-8
<b>Total Prerequisite Credits</b>		<b>2-15</b>

## Required Core Courses

Course No.	Course Title	Credits
<b>First Term</b>		
AH100	Medical Terminology: Introduction	3
AH104	Phlebotomy	3
AH105	Communication and Professional Behavior	2
AH170	Medical Assistant Practicum and Seminar	2
BI100SB	Biology of Human Body Systems <sup>2</sup>	3
<b>TOTAL PROGRAM CREDITS</b>		<b>13</b>

<sup>1</sup> American Heart Association (AHA) certification must remain current for the duration of the program.

<sup>2</sup> Students who have completed either BI121 and BI122 or BI231, BI232, and BI233 (the entire sequence of either series) with an equivalent "C" or better grade do not need to take BI100SB.

For more information regarding the program and selection process, contact the Allied Health Department:

Grants Pass or Medford . . . . . 541-245-7841  
 Toll free in Oregon . . . . . 800-460-6766, Ext. 7841  
 email . . . . . [alliedhealth@roguecc.edu](mailto:alliedhealth@roguecc.edu)  
 Web address . . . . . [www.roguecc.edu/phlebotomy](http://www.roguecc.edu/phlebotomy)  
 TTY . . . . . Oregon Telecom Relay Service, 711

This advising guide is for advising purposes only. Please see current college catalog for additional information on specific college policies and graduation requirements.

RCC is an open institution and does not discriminate. For RCC's non-discrimination policy and a full list of regulatory specific contact persons visit the following webpage: [www.roguecc.edu/nondiscrimination](http://www.roguecc.edu/nondiscrimination).

