

Family Support Services

Holland code family: Helpers

About the Program

The Family Support Services four-term program is designed to provide pre-employment training and education for entry-level family support workers through classroom studies and practical training. Graduates may serve families as family advocates, home visitors, parent educators, or family outreach workers, among other occupations. Coursework for this program spans the disciplines of human services and early childhood development to provide a strong base for work with children and families in a variety of settings. It is designed to accommodate both full- and part-time students and those currently employed in the field. Embedded within the program is training which meets requirements for community health worker certification through the Oregon Health Authority.

Some courses in this program may not transfer to other institutions. Students intending to transfer should seek advisor assistance to determine transferability.

Program Learning Outcomes

The curriculum in RCC courses is derived from a set of identified learning outcomes that are relevant to the discipline. Program learning outcomes for family support service programs are:

Demonstrate understanding of children's characteristics and needs.

Know about, understand, and value the importance and complex characteristics of children's families and communities.

Support and engage families and communities through respectful, reciprocal relationships.

Establish rapport and a supportive alliance with families through the demonstration of empathy, genuineness, congruence, and unconditional positive regard.

Involve families and communities in their children's development and learning.

Understand positive relationships and supportive interactions as the foundation of their work with children and families.

Exhibit sensitivity and insight into the wide variety of problems in living experienced by individuals and groups in contemporary society.

Demonstrate clinical skills of screening, assessment, treatment planning, termination and referral, including documentation and record management.

Apply principles of ethical decision making and practice ethical behavior in relation to self and others within the helping relationship.

Integrate knowledgeable, reflective, and critical perspectives on working with families.

Function effectively as a member of a team in providing services, designing programs, and working collaboratively among agencies and organizations for the benefit of families and the community.

Engage in continuous, collaborative learning to inform practice as well as pro-active self-care.

Engage in informed advocacy and education on behalf of children and families.

Exhibit interpersonal skills and be able to facilitate groups as well as work with individuals one-on-one.

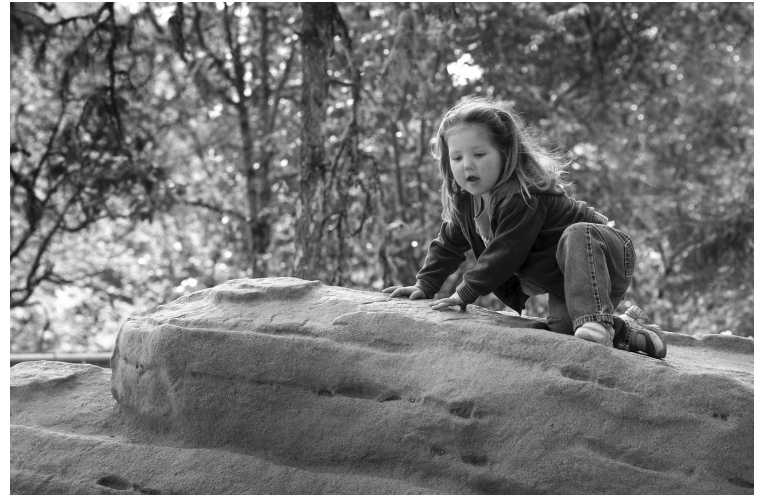
Entry Requirements

Students are required to complete the Placement Process to determine skill level and readiness in math, reading, and writing. As part of their training program, students must begin with the courses within their skill level as determined through the Placement Process. In addition, students may also be required to enroll in classes that would increase their employability and success.

Many courses in this department require participation in community schools, programs, and agencies for observation and practicum experiences. Some of these sites may require a background check in order for a student to participate. Future employment serving children and families will require a background check. Students may wish to consider going through a background check process to be ready for potential observation, practicum, and employment experiences – check with an Early Childhood and Elementary Education advisor for additional information.

Advanced Standing

Coursework from accredited colleges and universities will be accepted in accordance with college policies and the Early Childhood and Elementary Education Department chair's approval. In order to ensure that coursework is current, program courses over 10 years old must be reviewed and approved by the appropriate department chair before being accepted toward core requirements. Each College Now credit student must meet with the Early Childhood and Elementary Education Department chair to determine placement.



Career Pathways Certificate (CPC) — Family Support Services (30-31 credits)

- Social and Human Services Assistant ¹

Certificate of Completion (CC) — Family Support Services (53-55 credits)

- Family Advocate ¹
- Juvenile Advocate ¹
- Domestic Violence Advocate ¹

Associate of Applied Science (AAS) — Family Support Services (93-102 credits)

- Community Health Worker ¹
- Family Support Specialist ¹
- Social Work Outreach – Child, School, Family ¹

¹ For current wage and gainful employment data, see the Jobs & Wages box within the specific program road-map at www.roguecc.edu/CareerPathways/

Graduation Requirements

To graduate, students must complete all courses in this program with a grade of "C" or better. Certain pre-requisite courses are graded on a pass/no pass basis only. A grade of "P" for these courses indicates a student earned the equivalent of a "C" or better grade.

Prerequisites

Course No.	Course Title	Credits
CS/CIS	Approved 3-4 credit Computer Science or Computer Information Science class, CS120/CIS120 or above, or documented computer proficiency within the past ten years.	0-4
PSY101	Psychology of Human Relations	3
WR115	Introduction to Expository Writing or BT113 Business English I or designated placement test score	0-4
Total Prerequisite Credits		3-11

Required Courses

Course No.	Course Title	Credits
First Term		
ECE125	Early Childhood Development	3
PSY201	General Psychology I	4
		7
Second Term		
HS155	Interviewing Theory and Techniques	4
PSY202	General Psychology II	4
		8

Third Term

ECE242	Parent Education and Family Support	3
ECE275	Anti-bias Education or SOC213 Race and Ethnicity in America	3-4
HS158	Trauma-informed Care: Theory and Practice	3 9-10

Fourth Term

HDFS260	Child Abuse and Neglect	3
HS201	Family Dynamics	3 6

Total Program Credits **30-31**

For more information contact the Early Childhood and Elementary Education Department:

Grants Pass	541-956-7066
Medford	541-245-7504
Toll free in Oregon	800-411-6508, Ext. 7066 or Ext. 7504
email	ecee@rogucecc.edu
Web address	www.rogucecc.edu/ecee
TTY	Oregon Telecom Relay Service, 711

This advising guide is for advising purposes only. Please see current college catalog for additional information on specific college policies and graduation requirements.

RCC is an open institution and does not discriminate. For RCC's non-discrimination policy and a full list of regulatory specific contact persons visit the following webpage: www.rogucecc.edu/nondiscrimination.

