Computer Support Technician
Associate of Applied Science Degree

Major Code: 151204

About the Program
The Computer Support Technician program is designed to prepare students for employment in computer support positions within an organization. It will also provide skills in computer hardware and software to meet the needs of an increasingly technical society.

The curriculum in RCC courses is derived from a set of identified learning outcomes that are relevant to the discipline. For a list of learning outcomes for this discipline or program, see www.roguecc.edu/Programs/LearningOutcomes.

Entry Requirements
Students are required to take a placement test to determine skill level and readiness in math, reading, and writing. As part of their training program, students must begin with the courses within their skill levels as determined by placement test scores. In addition, students may also be required to enroll in classes that would increase their employability and success.

Advanced Standing
Coursework from accredited universities will be accepted in accordance with college policies and the Computer Science Department chair’s approval. In order to ensure that coursework is current, program courses over five years old must be reviewed and approved by the appropriate department chair before being accepted toward core requirements. Each College Now credit student must meet with the department chair to determine placement.

Credits earned in the successful completion of this program can be applied to other certificates and degrees in the Career Pathway. For more information, speak to a program advisor and review the roadmap at www.roguecc.edu/Programs/CareerPathways.

Graduation Requirements
Students completing the required credits in this program with a grade of “C” or better will receive their degrees. Certain prerequisite and required courses are graded on a pass/no pass basis only. A grade of “P” for these courses indicates a student earned a “C” or better grade.

Prerequisites
Course No. Course Title Credits
CS120 Concepts in Computing I or documented computer proficiency 0-4
MTH60 Fundamentals of Algebra I or designated placement test score as shown on current indicator chart 0-4
WR115 Introduction to Expository Writing or designated placement test score as shown on current indicator chart 0-3
Total Prerequisite Credits 0-11

Total Required Core Credits 65-67

TOTAL PROGRAM CREDITS 90-94

Approved Program Electives
(15 credits required)
Course No. Course Title Credits
BT204 Project Management 4
CS125w Desktop Applications 3
CS125w Word Processing Applications 3
CS125w Any CS133 programming language course 4
CS140 Introduction to Operating Systems 4
CS179 Introduction to Networks 4
CS225 Computer End User Support I 4
CS227 PC Hardware Fundamentals and Repair 5
CS240 Advanced Operating Systems 4
CS279 Network Operating Systems 4
CS280 Cooperative Work Experience/Computer Science 3
ED131 Applied Learning Theory 3
EET101 Introduction to Electronics or EET115 Applied Electronics Fundamentals 3-5
Approved program electives 15

General Education Requirements

Course No. Course Title Credits
COMM225 Small Group Communication and Problem Solving 4
HE250 Personal Health or HE252 First Aid/CPR or HPE295 Health and Fitness for Life or HE112 Emergency First Aid or HE261 CPR 1-3
LIB127 Introduction to Library Research Methods 1
MTH65 Fundamentals of Algebra II or higher level math 4
PST101 Psychology of Human Relations 3
SPI11 Fundamentals of Public Speaking or SP218 Intercultural Communication 4
WR121 English Composition I 4
WR122 English Composition II or WR217 Technical Writing 4
Total General Education Credits 25-27

Required Core Courses

Course No. Course Title Credits
CS125db Data Base Management Systems 3
CS125wr Effective Presentations 2
CS275 Cooperative Work Experience/Computer Science 3
CS280 Cooperative Work Experience/Computer Science 3
ED131 Applied Learning Theory 3
EET101 Introduction to Electronics or EET115 Applied Electronics Fundamentals 3-5
Approved program electives 15

For more information contact the Computer Science Department:
Grants Pass .......................................................... 541-956-7213
Medford ............................................................ 541-245-7527
Toll free in Oregon ............................................. 800-411-6508, Ext. 7213 or Ext. 7527
email ................................................................. cdileva@roguecc.edu or bfrederickson@roguecc.edu
Web address ..................................................... www.roguecc.edu/ComputerScience
TTY ................................................................. Oregon Telecom Relay Service, 711

This advising guide is for advising purposes only. Please see current college catalog for additional information on specific college policies and graduation requirements.

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