Learn marketing, personnel management, contractor planning or restaurant management through SBDC classes

The Rogue Community College Small Business Development Center has scheduled classes to help contractors plan effectively, managers to deal with workplace negativity, and business owners to provide outstanding customer service, plus a course in restaurant management.

YOUR SUCCESSFUL OPERATING PLAN: FOR CONTRACTORS – 6-9 p.m. Feb. 27 and March 1.
Develop a plan for operating success and business strategies to improve profitability potential. Owners and managers can improve their operations through organizing revenue, expenses, materials and labor. Instructor: John Graham. Tuition: $83. Location: RCC Riverside Campus, D Building, Room 13, 313 E. Eighth St., Medford.

MANAGING PEOPLE: ELIMINATING NEGATIVITY IN THE WORKPLACE – 6-9 p.m. Tuesdays and Thursdays, Feb. 28 through March 2. Workplace negativity can destroy productivity, damage work and personal relationships and drive away customers. This course will help owners and managers start an action plan they can use for managing workplace negativity. Instructor: Fred Holloway. Tuition: $83. Location: RCC G Building, Room 5, 117 S. Central Ave.


YOUR SUCCESSFUL RESTAURANT MANAGEMENT CAREER – 8 a.m. to noon Mondays and Wednesdays, Feb. 27 through March 22. Designed for people interested in moving to management positions in the restaurant industry and running a successful restaurant. Topics include choosing, managing, and training the customer service team, starting a restaurant business, and Serv-Safe introduction and certification. Instructor: Karen Eissinger. Tuition: $365. (Students may enroll in the entire course or in individual modules. For more information call the SBDC at 956-7494.) Location: SBDC, 214 SW Fourth St., Grants Pass.

Pre-registration is required by noon two working days before the class to avoid cancellation. Enrollment is limited. Register on-line at www.roguecc.edu/bcwd, at any RCC registration site, or call the SBDC at 956-7494 for pre-registration and further information.

The Small Business Development Center is partially funded by the U.S. Small Business Administration. SBA’s funding is not an endorsement of any products, opinions or services. All SBA funded programs are extended to the public on a nondiscriminatory basis. Reasonable accommodations for persons with disabilities will be made if requested in advance. Contact RCC Small Business Development Center, 214 SW Fourth Street, Grants Pass, 956-7494 to make arrangements.