

How to Reset Your RCC Password

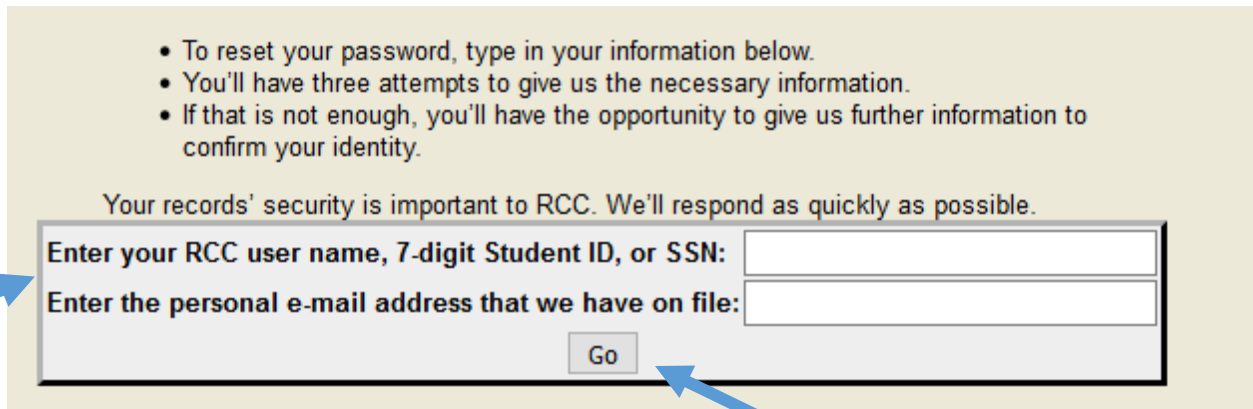
1. Go to the RCC [homepage](#)
2. Click on [myROGUE](#) account:



3. Enter RCC ID and click on “Forgot your Password link”:

A screenshot of the "Secure Access Login" form. The form has a title "Secure Access Login" in a blue box. Below the title, it says "Log in to your Student Account". There are two input fields: "RCC ID or SSN:" and "Password:". Below the input fields, there are two links: "Forgot your Password?" and "Create New Student Account". A "Log In" button is located below the links. At the bottom of the form, there is a note: "RCC ID or SSN: You may use your 7-digit RCC ID, 9-digit SSN, user name, or RCC student e-mail address." A blue arrow points from the right towards the "Forgot your Password?" link.

The next screen will ask for the student ID and personal email address that is on file:



The screenshot shows a password reset form on a light beige background. At the top, there are three bullet points: 'To reset your password, type in your information below.', 'You'll have three attempts to give us the necessary information.', and 'If that is not enough, you'll have the opportunity to give us further information to confirm your identity.' Below this is a statement: 'Your records' security is important to RCC. We'll respond as quickly as possible.' The form itself is a white box with a black border containing two input fields and a 'Go' button. The first input field is labeled 'Enter your RCC user name, 7-digit Student ID, or SSN:' and the second is labeled 'Enter the personal e-mail address that we have on file:'. A blue arrow points to the first input field, and another blue arrow points to the 'Go' button.

- To reset your password, type in your information below.
- You'll have three attempts to give us the necessary information.
- If that is not enough, you'll have the opportunity to give us further information to confirm your identity.

Your records' security is important to RCC. We'll respond as quickly as possible.

Enter your RCC user name, 7-digit Student ID, or SSN:

Enter the personal e-mail address that we have on file:

Go

4. Enter the student ID and email address and hit “Go”

The password reset link will go to the email that is on file in your RCC student account within 24-48 hours of when the request was submitted.

Please note: *students that have taken high school driver's training will always have their parent's email listed in their RCC student account.*

5. Log into the email that is on file and click on the password reset link
6. Enter your new password

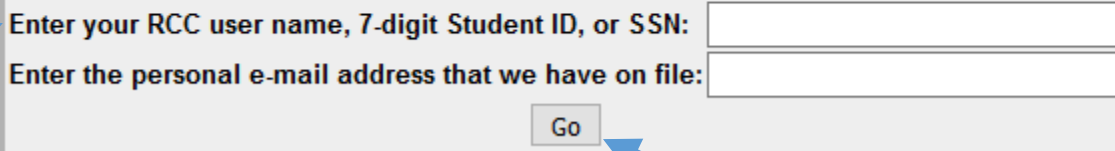
If you do not remember the email that is on file or cannot get into the email that is on file follow the steps below to update your email:

1. Click on [myROGUE](#) account
2. Enter RCC ID and click on “Forgot your Password” link

The next screen will ask for the student ID and personal email address that is on file:

- To reset your password, type in your information below.
- You'll have three attempts to give us the necessary information.
- If that is not enough, you'll have the opportunity to give us further information to confirm your identity.

Your records' security is important to RCC. We'll respond as quickly as possible.



Enter your RCC user name, 7-digit Student ID, or SSN:

Enter the personal e-mail address that we have on file:

Go

3. Enter the student ID but **leave the email address field blank** and hit "Go"

You have forgotten your PIN/Password and did not provide a matching e-mail address, or have made three unsuccessful login attempts. Access to your student information has been denied.

To guard the security of your academic records we must establish your identity. To do so, please [complete this form](#).

4. Complete the form on the next page, entering a new email address

Please note: *the password reset link will not go to the high school email address because the schools firewall blocks the email. Therefore, students should always enter their personal email address so they can receive the password reset link email from RCC and reset their password.*

5. Hit "Submit" (at the bottom of the form) when finished, see screenshot below:

Account Password Reset

Hello,
We'll help you update your email address of record, but we need some information first. We will respond within 48 hours or less on business days. Please only complete this form after attempting to reset your password on your own.

* Required

First Name *

Your answer _____

Last Name *

Your answer _____

Prior Name (if different when you attended RCC)

Your answer _____

Student ID number (if known)

Your answer _____

Current Phone *

Your answer _____

RCC Information

Current E-mail address *

Your answer _____

How old are you? *

Your answer _____

What High School did you attend? *

If no high school then enter GED

Your answer _____

What year did you graduate high school? *

If no high school then year of GED.

Your answer _____

What was your street address when you attended RCC?

Your answer _____

Which campus did you attend primarily? *

Choose ▼

SUBMIT

Never submit passwords through Google Forms.

Educational Partnerships (541-245-7806) or Rogue Central Services (541-245-7501) can also assist with providing the email that is on file in a student's account.